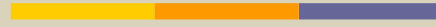


Tucson Residents for Responsive Government



TRRG



2019 TRRG Annual Meeting:

New Leadership, Fresh Perspectives



TRRG 2019

Business Meeting

TRRG



Membership & Treasurer's Report

Barbara Lehmann



Board Election

☐ **Steve Poe**

☐ **Ian Wan**



Focus Topics 2018 – 2019

Activity Reports

- **Boards, Committees & Commissions – *Ruth Beeker***
- **Code Enforcement – *Kris Yarter***
- ***TRRG-PDS* – *Ruth Beeker/Bonnie Poulos***



Boards, Committees & Commissions

Code Enforcement



TRRG

CODE ENFORCEMENT COMMITTEE UPDATE

April 27, 2019



TRRG Code Enforcement Update Forum

March 25, 2019

- Our speakers were: The Honorable Judge Thaddeus Semon, who presides over Tucson City Court Code Enforcement hearings, Police Chief Magnus and EGSD Director Carlos De La Torre.
- Joining them at the front table was Deputy Director, Pat Tapia, Public Information Officer Cristina Polsgrove from Environmental Services, and Supervisor Martin Romero and Tucson Code Management Assistant Laurie Pumphrey from Code Enforcement.





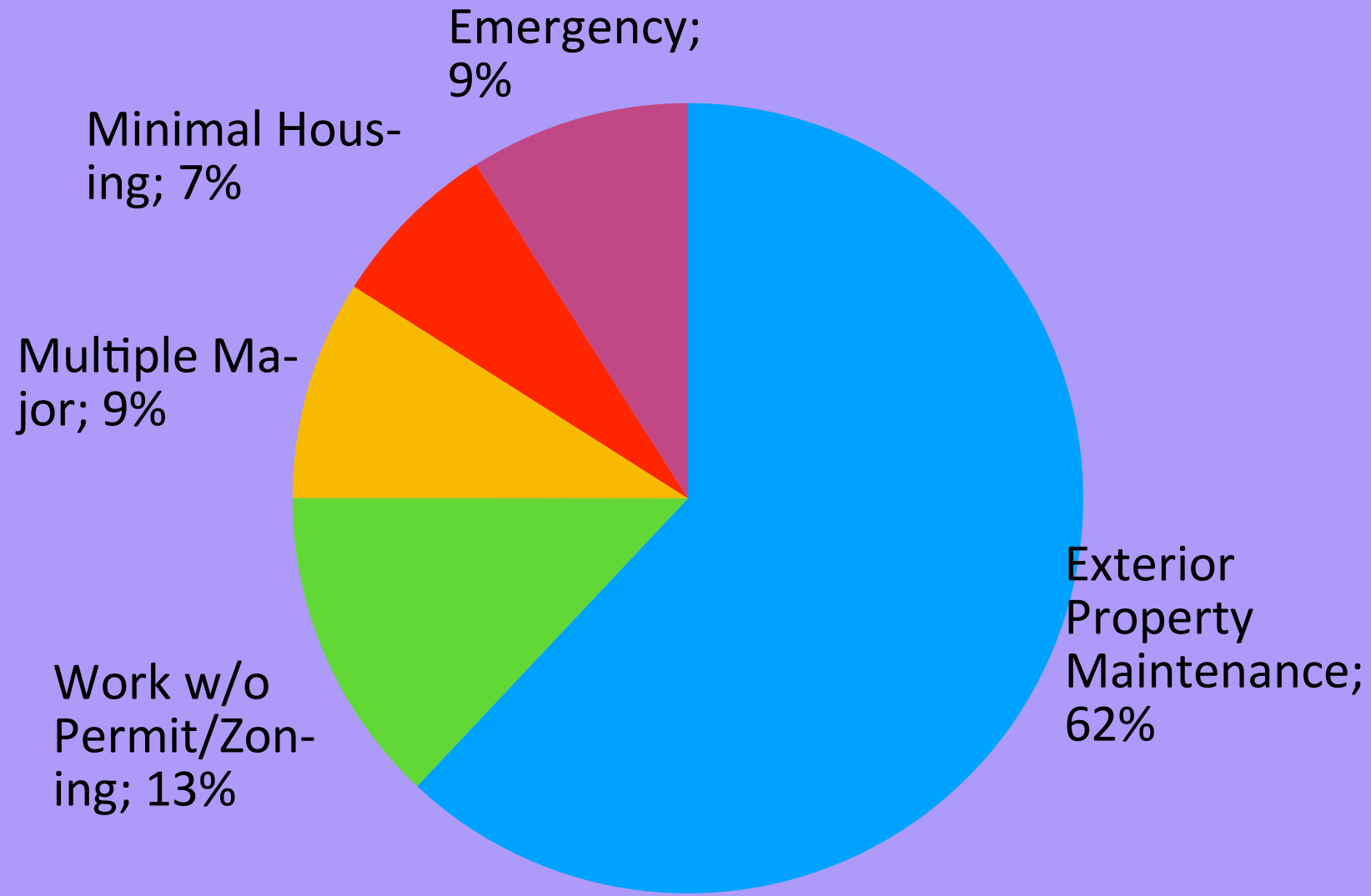
CE Info From Carlos

- Staffing FTE is 18 for 2019 (Down from 26 in 2017). There is 1 Supervisor, 1 Management Assistant who handles all City Court proceedings, 3 Customer Service Representatives and 13 Inspectors (2 vacant and hiring).
- Joint Effort between TPD and EGSD using CSOs for junk motor vehicles and weeds. Still working out the kinks and Chief Magnus still wants CSOs to help out.
- Assigned Inspector zones to increase efficiencies and measure Inspectors workloads.
- In-House Abatements for Court ordered clean ups saves money.

CODE ENFORCEMENT CASES

- 2018 Cases
 - Total Cases = 8,310
 - Total Pending = 1,120
 - Total Court Cases = 324
- 2019 Cases YTD
 - Total Cases = 2123
 - Total Pending = 934
 - Total Court Cases = 1

Major Case Types 2018





WEEDS

- 2018 Weeds
- Total = 1,108
- Referred to TPD = 995
- Pending = 544

- 2019 YTD
- Total = 542
- Referred to TPD = 523
- Pending = 466

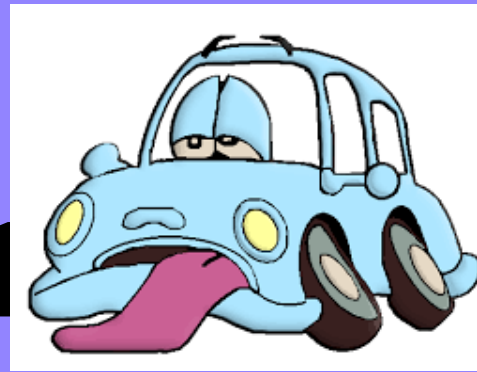


GOT WEEDS?

There are guidelines residents need to know about.

[Learn more...](#)

Junk Motor Vehicle



- 2018 JMV Cases
 - Total = 444
 - Referred to TPD = 397
 - Pending Completion by TPD = 191
- 2019 JMV Cases YTD
 - Total = 146
 - Referred to TPD = 138
 - Pending Completion by TPD = 117

Mega Dumping



- Work Orders Created 2018 = 2574
- Work Orders Created 2019 YTD = 546
- Average Abatement Costs = \$110.00

- EGSD has trained 3 ESEO's (drivers) to illegal dumping cleanup crews.
- Two crews (1ESEO and 4 ADOC inmates)
- Homeless Work Program is the 3rd crew.
- Illegal dumping notifications are received by phone, email, website and Recycle Coach App
- Homeless Camp Clean-ups:
- 2018 = 105
- 2019 YTD = 40

- The use of e-mail as a complaint notification system

• Code Enforcement Website

• Phone

• Recycle Coach App

- Diversion Rate = 30 calls per week (2 hrs. per case)

• Emergencies: Fires & Accidents

• Life and Safety (Hoarding, etc)

• M&C Requests

- •Current Backlog: Web-Cases: 267

- •Heavy Rain Season: Weeds Complaints

Future Efforts

- Software Improvement!

- Embark on the transition from Permits Plus to EnerGov-Tyler software

- Streamlining of internal processes to align to the new software system

- Technology!

- Digital Case Reporting

- Send pictures of violations

- Send a courtesy letter

- Schedule a follow up inspection

- Compliance Self Certification

- Using technology to close cases

- Eliminates the need to perform a final/closing inspection



TRRG

***PLANNING & DEVELOPMENT
SERVICES COMMITTEE***

- ***Zoning Examiner***
- ***Pre-application meeting***
- ***Concurrent Plan Amendment
and Rezoning Process***



TRRG INITIATIVE

***SUSTAINABLE
NEIGHBORHOODS
THROUGH PLANNING***



TRRG Workshops & Meetings

03/19/18

07/30/18

10/01/18

11/05/18

04/04/19



Visits to M/C, CM

Presentation to PDSD

Met with PDSD staff

Mayor & Council Input

General Support for:

- Policies for Sustainable Neighborhoods in next General Plan
- Review the Plan Amendment process
- Study Session presentation by *TRRG* in 2019

AREAS OF CONCERN

1. SHORTFALLS IN IMPLEMENTATION OF PLAN TUCSON



PLAN TUCSON HAS 25 GOALS

HOW MANY ADDRESS NEIGHBORHOODS?

0?

1?

5?

1



PLAN TUCSON HAS 186 POLICIES HOW MANY MENTION NEIGHBORHOODS?

15?

27?

43?

27

AREAS OF CONCERN

2. LACK OF ADHERENCE TO THE UNIFIED DEVELOPMENT CODE

NUMBER OF MENTIONS OF
“*NEIGHBORHOODS*” IN UDC?

57? 157? 257?

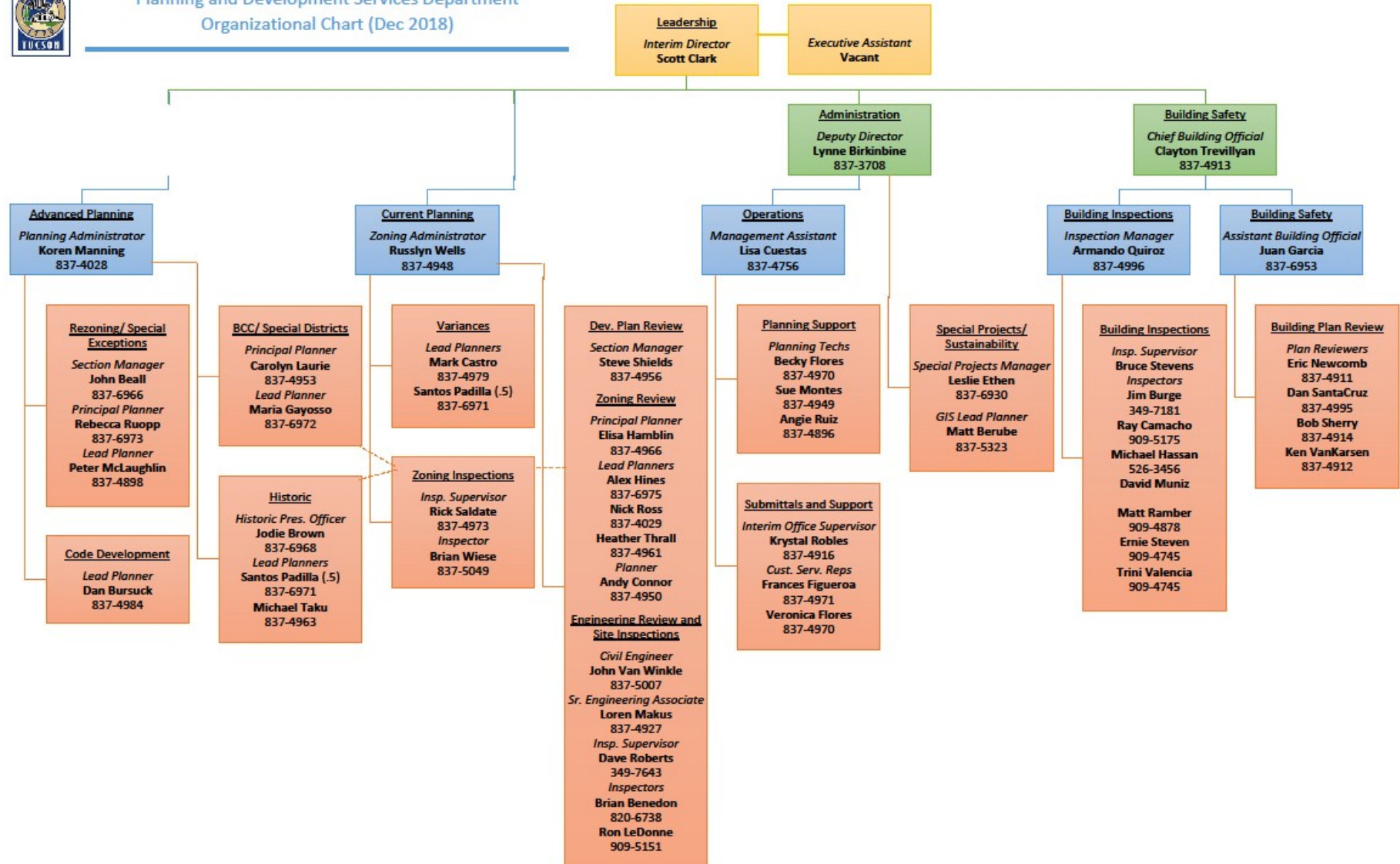
257

AREAS OF CONCERN

3. LACK OF CITY SUPPORT FOR NEIGHBORHOODS



Planning and Development Services Department
Organizational Chart (Dec 2018)



**HOW MANY PDSD EMPLOYEES ARE
IDENTIFIED AS “*NEIGHBORHOOD
RESOURCES*” STAFF?**

0?

2?

3?

0

HOW MANY SERVICES DOES THE CITY OFFER NEIGHBORHOODS?

3?

6?

10?

3

NEIGHBORHOOD SERVICES THE CITY OFFERS

- **Mailing Assistance 1x per year**
- **Meeting Facilities**
- **Clean-ups → phone # to call**



TRRG PETITION TO M/C

Support for neighborhood interests and collaborative City planning has been neglected too long.

Please engage the community to identify the problems created and solutions needed.



***TRRG* PETITION TO M/C**
HOW MANY SIGNATURES SO FAR?

121?

506?

1,007?

506



***TRRG* PETITION TO M/C**

HOW MANY SIGNATURES DO WE WANT?

3,000!!!



TRRG AT STUDY SESSION MAY 21.

HOW MANY SEATS IN M/C CHAMBERS?

151?

203?

350?

151

HOW CAN YOU HELP?

- **Get others to Sign the Petition**
- **Bring others to the Study Session**
- **Post or Send Flyers to everyone and every place you can think of**

BREAK

- **Fill Out *Member Input Form***
- **Renew Your Membership**
- **Enjoy Refreshments**
- **Reconvene Here at 1:40 pm**